

Date: March 5/ 2020

QBHL 2020 AGM Report

Hello all and welcome to 2020. Last year, 2019, was a reasonably uneventful year, where in this case I count as a good thing. There were a few mishaps, a few leaks and a few good things took place, but all in all a very quiet year.

In early March, we had a service line leak on the Highway down by Charlton Drive. Nothing too major, but still a substantial leak. In June we had a meter blow out in Nile Landing and that caused quite a flow through the neighborhood. Again in June we had a check valve blow out on Raymuir Road off of Horne Lake Road. And again in December we had quite a severe leak on a property down by Charlton again.

All these leaks were identified and repaired promptly and with minimal interruption to the water distribution system.

In August we discovered a service line running through a Culvert in the 6200 block of the Island Highway. This is not an acceptable method of running a service line. At the same time we received a request to run a new service to the neighboring property. This was a fortunate circumstance, as it enabled the district to split the cost of equipment needed to tunnel under the highway and run new services to both properties. In this case we had to bring in Canadian Utilities with their horizontal drilling equipment, a Vac truck out of Comox, a backhoe, Flagger crew, and additional labor. This is a very costly endeavor so it is always good when the expense can be shared.

Also in August, many would have experienced and unprepared appearance of dirty water due to Mainroad breaking our Main just north of West Coast Seafood restaurant. This also was an unfortunate event, however, it was an accident and everybody did all they could to get everything back in order and minimize the damage and disruption to the ratepayers.

On a lighter note, we submitted our tri-annual chemical water analysis tests to the lab this year and all came back very good, with the exception of the manganese level being slightly above the MAC. (max. allowable concentration). Not to be alarmed, manganese is harmless, it just causes a problem with dirty water on occasion. I am doing some extensive testing at the moment to see if we can bring this MAC into the allowable parameters. Hopefully all will come together soon.

We also had a visit from VIHA (vancouver island health auth.) this year to do an inspection of our system and facilities. We received a clean bill of health from VIHA and were commended for our clean facility.

And on a final note, I am very pleased to report that we are now going into our third year without a fail in our weekly water testing. This is very much a feather in our cap and nothing makes me happier than to be able to pass this information on to the ratepayers. Have a great year and enjoy the water.

