

QUALICUM BAY HORNE LAKE WATER SYSTEM

2015

OPERATOR REPORT

2015 was a great introduction for me into the Qualicum Bay Horne Lake Water System. There has been much to learn and a lot to take in. All in all I have come to realize this system has come a long way in the years and is proving to be a reliable and productive water system I believe that Leigh and the board members have done a great job in managing its progress.

I am very sure that most rate payers are aware of our manganese presence in our water and I can assure you that we are doing our very best to keep this situation at bay while also keeping the costs down. I would like to apologize for the periodic appearances of black water; unfortunately this is going to be one of the drawbacks of managing the manganese in an affordable fashion. In the future, I will endeavor to do a better job of informing the public as to when this will occur by such means as signage, updates on our web page, and notices when required

As the years progress and we replace sections of our water system, we hope to see a reduction in our manganese as well as a better flow throughout The QBHL System.

We have under gone the first stage of the Meter Replacement Program and will carry on with the next stages if this project with a gradual transformation.

Our next project will be a replacement of the waterline on both Leon and Kenmuir Roads. This project is very much in need and hope to be moving forward with this in 2016.

I am doing my best to provide the ratepayers with good, clean, and pure potable water. I am open to any questions the users of The QBHL Water System may have, you can contact me at the office if you have any questions or concerns I will be more than happy to return your call and answer your questions. If anyone is interested in touring the facilities please let us know and we will arrange a tour.

Thank You

“Enjoy the water”

Don Buchner